# Grid Control INSTALLATION & CONFIGURATION ESSENTIALS

Michael New



### Overview of Grid Control

#### GC Installation

- Architecture
- Infrastructure design
- HA/DR recommendations

### GC Configuration

- Notification rules
- Agent configuration
- Metric tuning
- Jobs and UDMs
- B&R procedures

### GC Architecture



### GC Architecture

- Grid Computing infrastructure
- GC topology
- Data flow between GC components
- Grid Control, DB Control, and AS Control

### Grid Computing Infrastructure

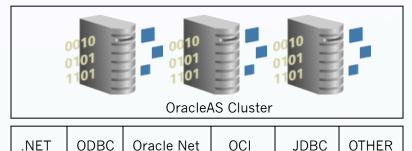


Tier 1 - Client



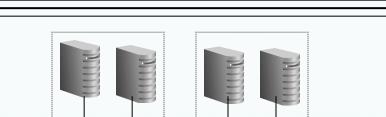


Routers



**Switches** 

Tier 2 – Application Server



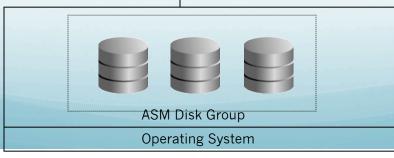
**Switches** 



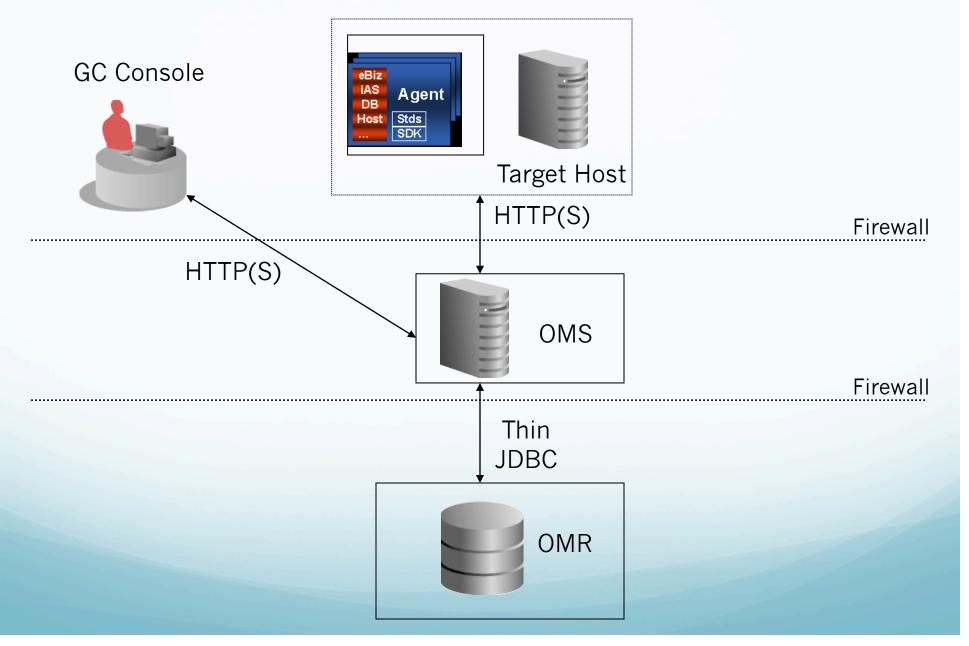
Tier 3 - Database

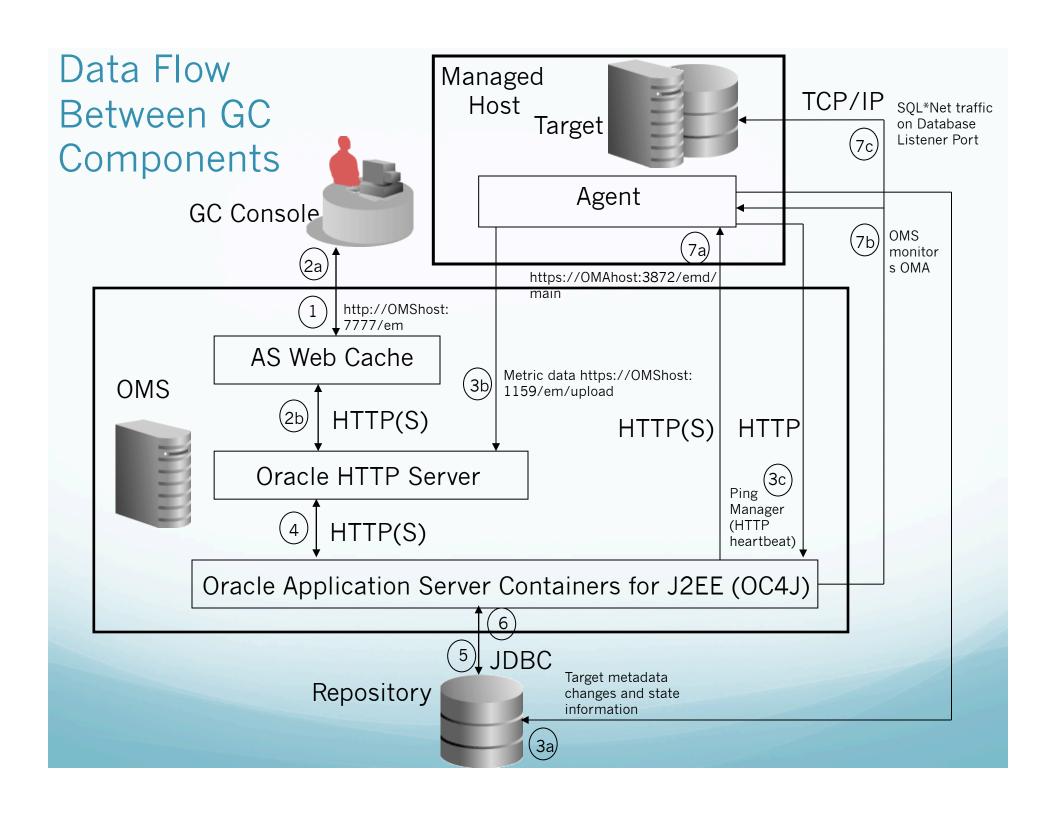
**RAC** Intercohnect RAC Database Cluster

Note: WAN traffic managers, routers, and switches are redundant

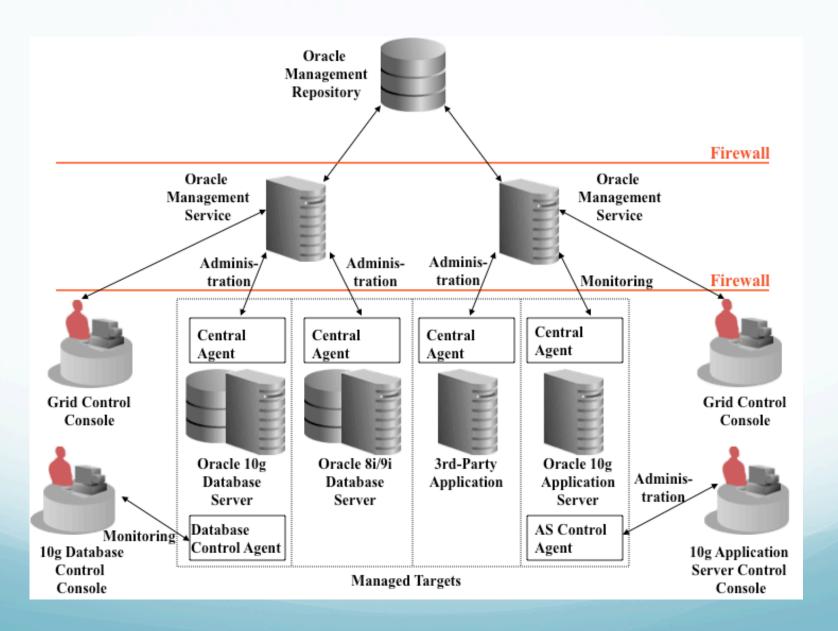


### GC Topology

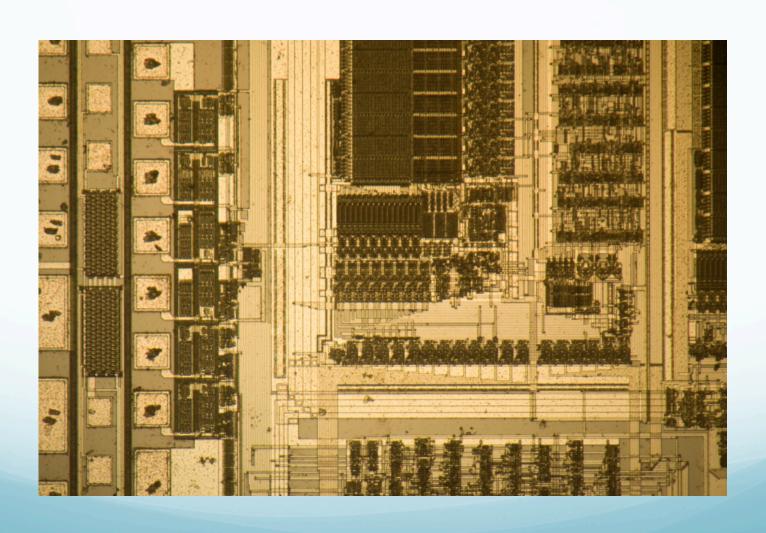




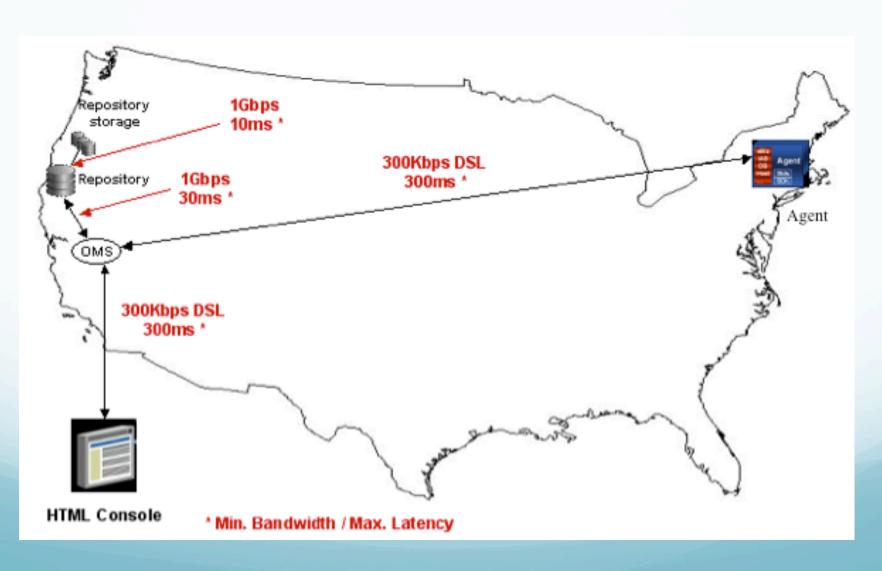
### Grid/DB/AS Control



### GC Infrastructure Design



# GC Infrastructure Design: Bandwidth & Latency Specs



# GC Infrastructure Design: OMS and OMR

- Environments and regional sites
  - One environment: for both prod & non-prod
  - Two environments: prod & non-prod
- Active/Active OMS, one at DR site
- Increase geographical coverage within bandwidth and latency specifications
  - String out all OMS hosts from Repository
  - Assign targets to closest OMS host
- DB 11g for OMR Database use with caution

### GC Infrastructure Design: Agent

- Select one Agent install method if possible
- Agent Deploy
  - Only method that mass deploys/upgrades local/NFS Agents
  - Pushes Agents to multiple Hosts of the same OS
  - Consider for sites with > 10 hosts
  - Avoid on Windows buggy and need Cygwin Suite
- Use existing user, not a separate one
- Install cluster Agent, not local one
- Configure SLB first to avoid Agent reconfiguration
- Can use LDAP Agent user except
  - with Agent Deploy
  - With cluster Agent

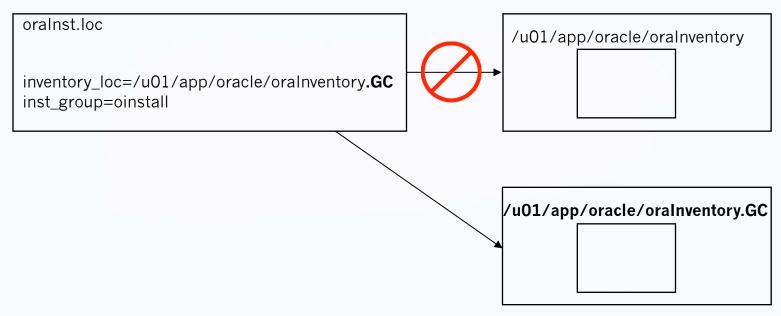
# GC Install Requirements & Recommendations - 1

- Network
  - Request up front to give NA time to make changes
  - Open all firewall ports bet. GC components
  - Fully qualify host names hostname, first alias in hosts file, DNS lookup
- Hardware
  - Fault-tolerant storage. At a minimum:
    - OMR Database files
    - OMS \$OMS\_HOME/sysman/recv or shared receive dir
    - Agent \$AGENT\_HOME/sysman/emd/

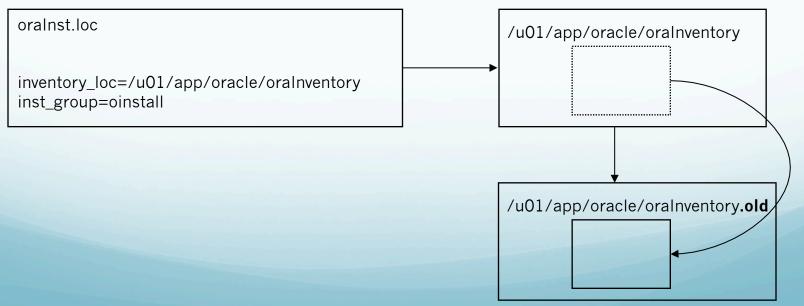
# GC Install Requirements & Recommendations - 2

- Software
  - Central vs. separate Inventory
  - Make GC parent directory consistent across hosts
  - No symbolic links
  - Synch OS timestamps
  - Run NTP on all GC hosts, especially RAC nodes
  - Same ports for all OMS hosts static ports feature
     ./runInstaller -staticPortsIniFile <path>/staticports.ini
- Use Prereqchecker in standalone mode to doublecheck requirements are met

#### Change inventory\_loc value to point to new inventory for GC



#### Move existing inventory to make room for new GC inventory

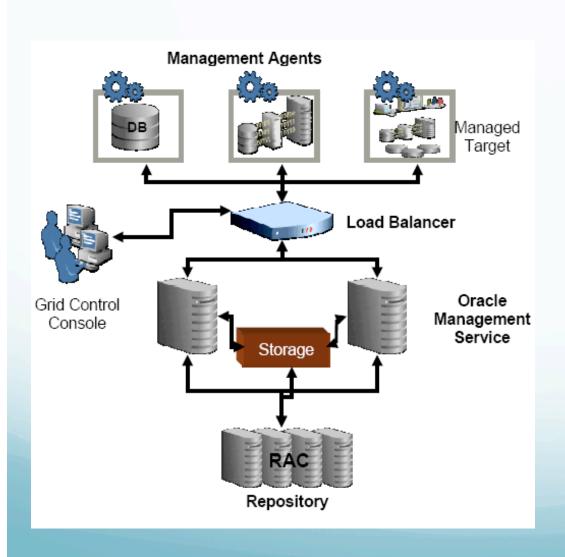


### HA/DR Recommendations





### Active/Active Architecture



- Agent <---> multiple OMS using SLB
- OMS <--> multiple RAC nodes using SQL\*Net
- OMR: RAC with ASM

### **OMS HA Recommendations**

- Install multiple Active/Active OMSs
  - SLB to front-end Agent and admin connections
  - Agents & admins use specific local OMS requires more administration
- Locate OMS appropriately (network latency)
- Install OMS on fault-tolerant storage
- Set up Shared Filesystem Loader
- Configure connection string to RAC Repository
- Configure automatic OMS startup on boot

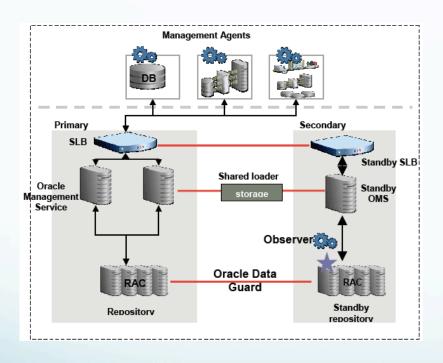
### OMR Database HA Recommendations

- Use clustering for OMR Database
  - Install Repository in RAC Database (Active/Active)
  - Install Repository in CFC (Active/Passive)
- Patch to latest certified DB version
- Select ASM as storage technology
- Abide by Database MAA best practices
- Configure automatic OMR Database startup on boot

### Agent HA Recommendations

- Configure Agent to communicate through SLB
- Can set up Agent in CFC (use Oracle Fail Safe on Windows CFC)
- Install Agent on fault-tolerant storage
- Provide redundant notification method
- Test Agent restart on failure (watchdog process)
- Verify automatic Agent startup on boot

### GC DR Recommendations



- Physical standby DB
- Data Guard Observer with Fast Start Failover
- Data Guard broker
- Redundant OMS
- Replicate shared receive dir at standby site
- FCF/ONS to automate switchover
- Trigger standby OMS startup from standby OMR startup

### OMR Database DR Recommendations

- Install standby OMR Database in Data Guard configuration
- Use Data Guard broker
- Configure Data Guard Observer for Fast-Start Failover for quickest DR (use with caution)

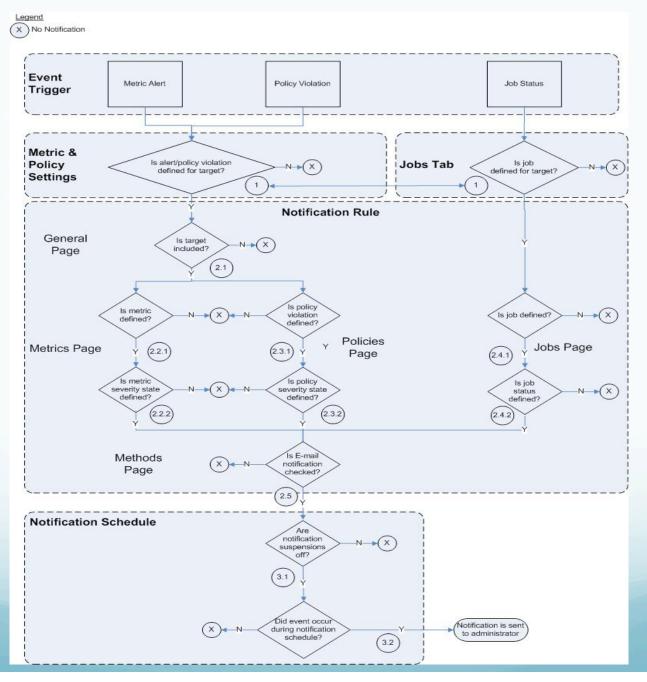
### OMS DR Recommendations

- Install OMS at standby site
  - DR OMS online with primary OMS
  - DR OMS offline while primary OMS online
- Use standby SLB
- Replicate shared receive directory at standby site
  - Via 3<sup>rd</sup> party remote data replication software
  - Via recurring cron job that runs rdist/rsync command
- Set up Shared Filesystem Loader at standby site
- Trigger standby OMS startup from standby OMR startup

### Agent DR Recommendations

- No Agent DR is an option just reinstall Agent
- Preinstall a DR Agent against an online DR OMS
  - Start DR Agent and discover unique targets
  - Do not start DR Agent
  - Start DR Agent but only discover host (not targets)
- Preinstall a DR Agent against offline DR OMS





- Log in as SYSMAN public rules are removed if account that created them is deleted
- Use system-generated rules as templates only
- General page
  - Make public to share rules with other admins unless limited to specific targets
- Availability page
  - Availability State: Up (& Down) to notify all admins when someone restarts target
  - Corrective Actions on Target Down: Problem and Succeeded
  - Metric Error Detected/Resolved: for GC self-monitoring

- Metrics/Policies pages
  - Use Add, not Edit button to change multiple metrics/ policies in one operation
  - Select all metrics/policies, Severity States, and Corrective Action States to enable notifications for all metrics/policies with thresholds set
- Jobs page
  - Add Job by Criteria
  - Jobs
    - Job Name: %
    - Job Type: All Job Types
  - Job Status: Suspended, Problem

- Methods
  - E-mail Notification: Send Me E-mail
    - Public rule: don't check let each admin subscribe
      - On Notification Rules page subscribe to multiple rules in one operation
      - On Administrators page subscribe other admins to multiple public rules in one operation
    - Nonpublic rule: check
  - Advanced Notification Methods
    - Choose applicable methods as they are part of the rule's definition

### Agent Configuration



### Agent Configuration: EM CLI

- Perform Console functions directly from scripts or interactively from OS – targets, jobs, groups, blackouts, notifications, alerts
- Certification
  - Current OS shell and SQL scripts
  - Future SQL\*Plus, Perl and Tcl scripts
- Efficient alternative to GUI entry at large sites with many targets/ admins
  - Enter/change Preferred Credentials for many admins
  - Provide workflow in the business process
- Install instructions in Oracle Enterprise Manager Command Line Interface 10g Release 2 (10.2) Section 1.2.1
- Download EM CLI software at <u>http://<OMShost>:7777/em/console/emcli/download</u>

# Agent Configuration: EM CLI Set Credentials

- Programmatically set/change preferred credentials
  - Privileged host credential:

```
$OMS_HOME/bin/emcli set_credential \
-target_type=host target_name=host.mycorp.com \
-credential_set=HostCredsPriv -user=GC_ADMIN1 \
-column="username:root;password:newPass"
```

Normal database credential
 \$OMS\_HOME/bin/emcli set\_credential \
 -target\_type=oracle\_database target\_name=db1.mycorp.com \
 -credential\_set=DBCredsNormal -user=GC\_SUPER1 \
 -column="username:dbsnmp;password:newPass"

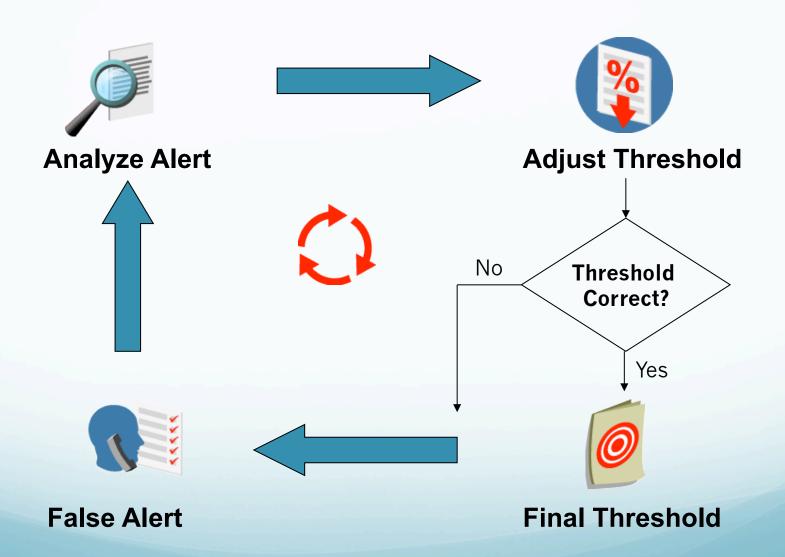
### Agent Configuration: Enable Multi-Inventory Support

- Click Deployments tab click link for Software Targets Without Inventory
- Find nondefault oralnst.loc file. Example: EBS Database uses \$ORACLE\_HOME/oralnst.loc
   inventory\_loc=<ORACLE\_HOME>/admin/oui/
   <DB\_NAME>\_<hostname>/oralnventory
   inst\_group=dba
- 3. In \$AGENT\_HOME/sysman/config/OUIinventories.add: inventory: <ORACLE HOME>/oralnst.loc
- 4. Reload Agent emctl reload agent
- 5. Manually refresh host configuration on host Configuration subtab, click Refresh

### Agent Configuration: Enable Notification if GC Goes Down

- Monitoring Agent on 1<sup>st</sup> OMS self-monitors
- Management Services and Repository is logical target for OMS and OMR
- Monitoring Agent runs emrepresp.pl every 5 mins as an OOB notification mechanism
- Calls emrepdown.pl, which relies on mailx
- mailx is on Solaris, Intel Linux, HP-UX, Tru64, AIX
- On other platforms, replace mailx with mailto.exe or Postie

### Metric Tuning



### Metric Tuning: General Recommendations

- Add metrics for additional host monitoring
- Remove frequently firing metrics
- Choose all metrics for OMS and Repository target type
- Adjust thresholds for GC targets
- Add FRA errors to Generic Alert Log Error
- Set all disk space metrics under Host rather than Database target types
- Add network and RAC interconnect metrics
- Create prod & non-prod admins with different metrics

### Metric Tuning: Additional Host Monitoring

- Generic log file monitoring OS logs for abnormal conditions matching Perl expression patterns. Metric is Log File Pattern Matched Line Count
- Program resource utilization monitoring CPU and memory for UNIX program/owner combo
- Dell Linux hardware monitoring PowerEdge Linux host fans, memory, PCI, power supplies, CPU, BIOS, & temp. Need Dell OpenManage Server Administrator (OMSA)
- Generic file and directory monitoring file/dir size, size change rate, and perms

### Change Default Metrics - 1

Target Type	Metric	Oper- ator	Original Threshol ds Warning/ Crit	New Thresholds Warning/Crit
Agent	Virtual Memory Utilization Growth (%)	>	0.5/2	5/20
Database Instance	Database Time Spent Waiting (%)	>	<value>/ Unset</value>	Unset/Unset
	Generic Alert Log Error		<default> /Unset</default>	<pre><default>/ORA-19815   ORA-16014  ORA-16038   ORA-19809  ORA-00312</default></pre>
	Interconnect Transfer Rate (MB/s)	>	Unset/ Unset	107/Unset

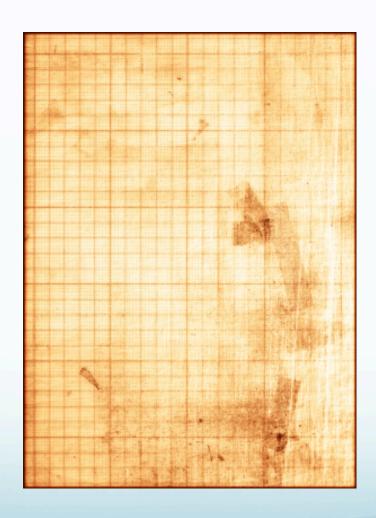
### Change Default Metrics - 2

Target Type	Metric			New Thresholds Warning/Crit	
Host	Memory Page Scan Rate (per second)	>	Unset/ Unset	300/Unset	
	Memory Utilization (%)	>	99/Unset	95/Unset (except Linux) Unset/Unset (Linux)	
	Network Interface Collisions (%)	>	Unset/ Unset	150/Unset	
	File or Directory Size (MB)	>	Unset/ Unset	<as desired=""></as>	
	Log File Pattern Matched Line Count	>	0/Unset	<as desired=""></as>	

### Change Default Metrics - 3

Target Type	Metric	Oper -ator	Original Thresholds Warning/ Crit	New Thresholds Warning/Crit
Management Services and Repository	Loader Throughput (rows per second)	>	2700/3000	Unset/Unset
Oracle HTTP Server (OMS)	Active HTTP Connections	>	7500/8000	100000/Unset
	Active Requests for a Virtual Host	>	7500/8000	100000/150000
Web Cache (OMS)	Hits (% of Requests)	<	30/20	Unset/Unset

### Jobs and UDMs



### Job and UDM Examples

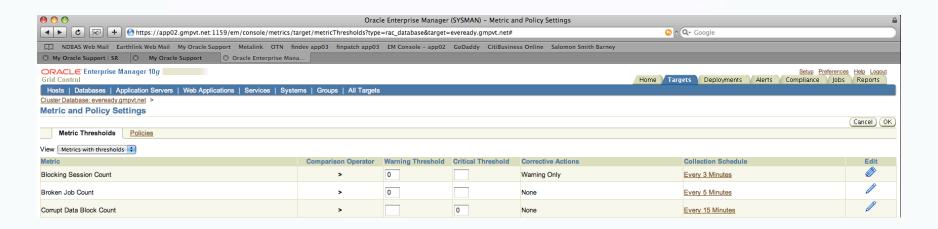
- Jobs
  - Compile invalid objects
  - Purge temporary directories
- UDMs
  - List blocking lock activity
  - Identify GC tables to rebuild

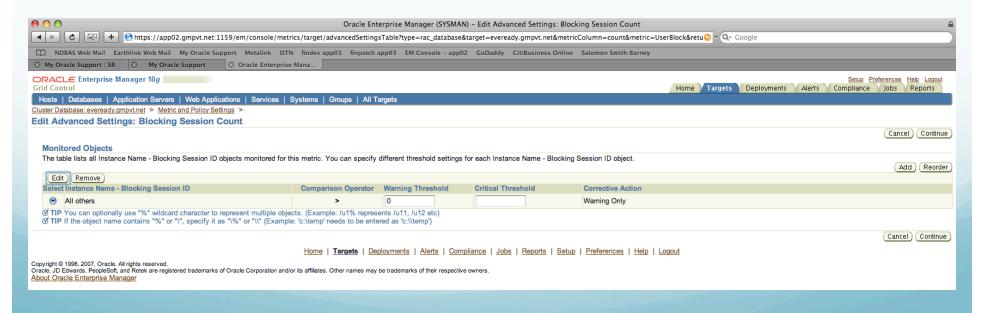
### Jobs: Examples

- Compile invalid objects
   SQL Script: @\$ORACLE\_HOME/rdbms/admin/utlrp.sql
- Purge temporary directories files in /tmp & /var/tmp older than 30 days. Exclude .oracle, CVU\*, and vip\_\* when Clusterware is installed

```
find /tmp /var/tmp -type f -mtime +30|grep -v CVU | grep -v vip_ | xargs rm -f
```

### UDM: Blocking Locks - 1

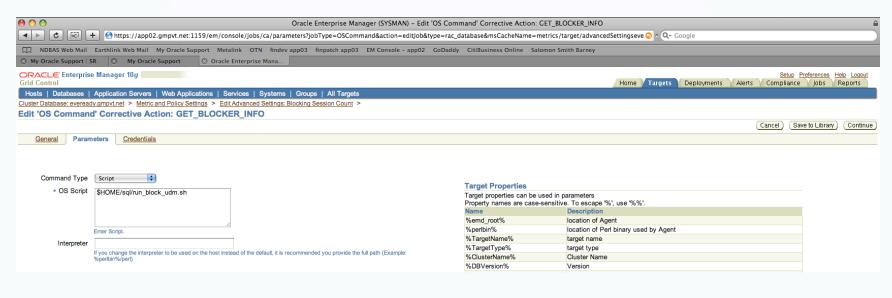


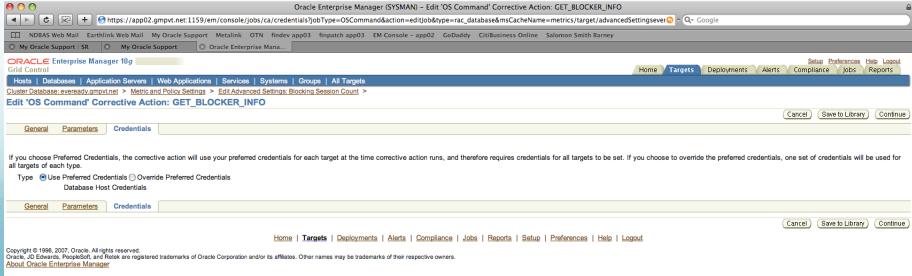


### UDM: Blocking Locks - 2

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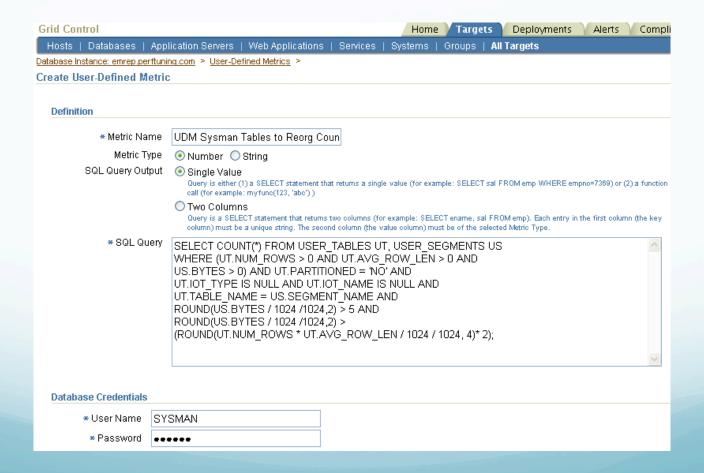
### UDM: Blocking Locks - 3





#### UDM: GC tables to Rebuild - 1

Tables >5MB allocated size and >2x actual size



#### UDM: GC tables to rebuild - 2

Thresholds											
You can have the metric performed. Only adminis		_				are crossed, an	alert will be ge	nerated and an	optional Resp	oonse Action co	uld be
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Warning Thresholds	by Key										
		Use the forma	t: key1:wamin	g1;key2:waming2; (E	Example) SMITH:10	0;JONES:200;CLAF	RK:500				
Critical Thresholds	by Key										
		Use the forma	t: key1:oritical	1;key2:oritical2; (Ex	ample) SMITH:250;	JONES:400;CLARK	0:900				
C	onsecut	ive Occurre	nces Prece	ding Notification	1						
			F	Response Action							
					Enter a fully quali	fied command or so	oript (example: /bin/	perl /u1/bin/myscript.	pl).		
				Alert Message	%value% S	/SMAN tables	have allocate	d size >2x actu	al size		
					You can use %Ke	y% and %value% a	is variables in the a	lert message.			
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#### GC B&R Recommendations



### GC OMR DB Backup: Features

- Integrates with RMAN, ARCHIVELOG mode, Flashback Technology, automatic undo, restore points, and block change tracking
- Provides Oracle-Suggested and Customized Backup strategies, and RMAN Script job
- Offers backup administrative features

### GC: Backups Recommended

What to Back Up	Schedule	Media to Use	Backup Type	
OMR Database	Daily	Tape (and disk if possible)	Hot	
GC components affected – OMR DB, OMR/OMS/ OMA software	Before/after config change (patch, upgrade)	Tape (and disk if desired)	Hot (before/ after)	
GC servers (exclude disk backups and active DB files)	Daily or weekly	Tape	Hot	

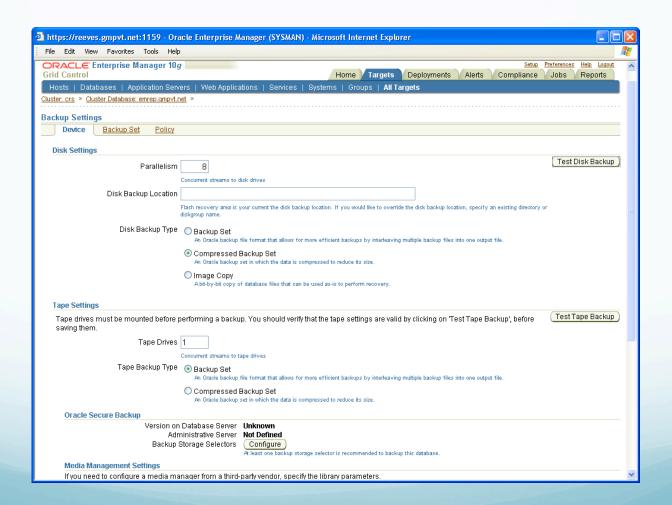
#### GC B&R: OMR Database

- 1. Direct OMR Database to use recovery catalog in GC
  - Configure recovery catalog in GC
  - Register OMR Database in recovery catalog
- 2. Configure OMR Database Backup Settings in GC
  - Device, Backup Set, and Policy pages
  - Input is database-specific and stored persistently
  - Backup settings are in effect for all RMAN backups (in or outside GC)

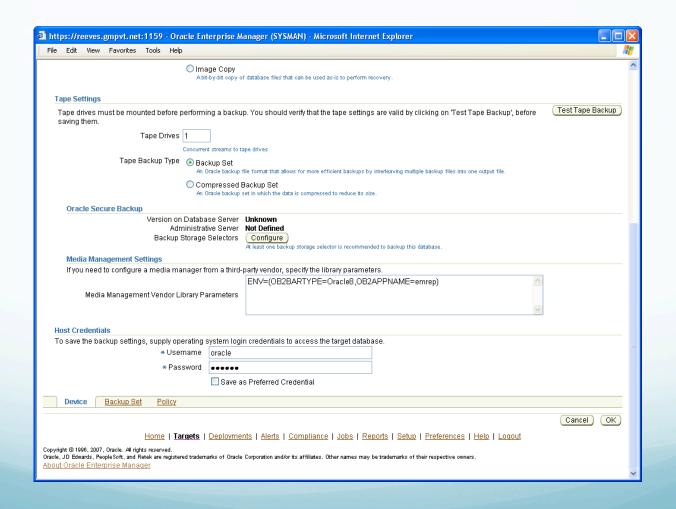
#### 3. Implement a GC backup method for OMR Database

- Oracle-Suggested Backup strategy
- Customized Backup strategy
- RMAN Script Job
- 4. Set up OMR Database exports

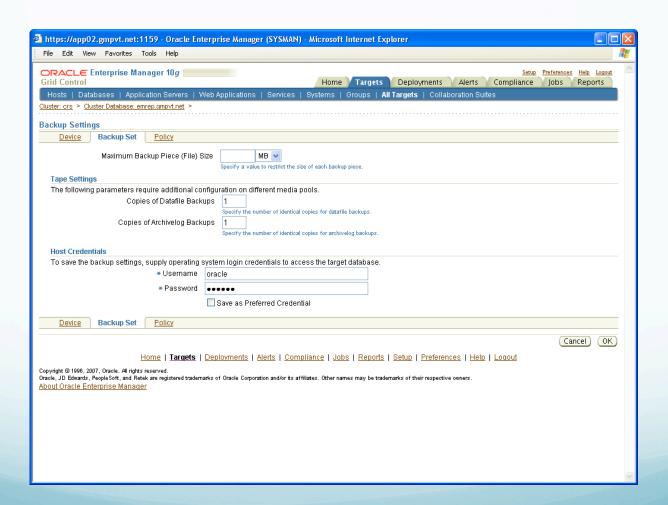
### Backup Settings: Device Page - 1



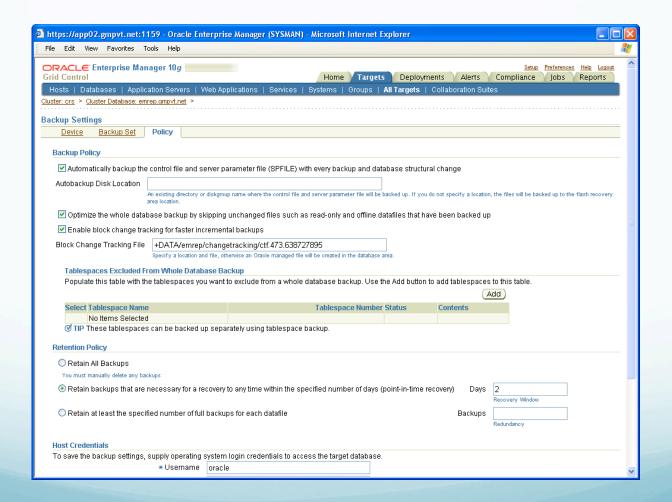
### Backup Settings: Device Page - 2



### Backup Settings: Backup Set page



# Backup Settings: Policy Page



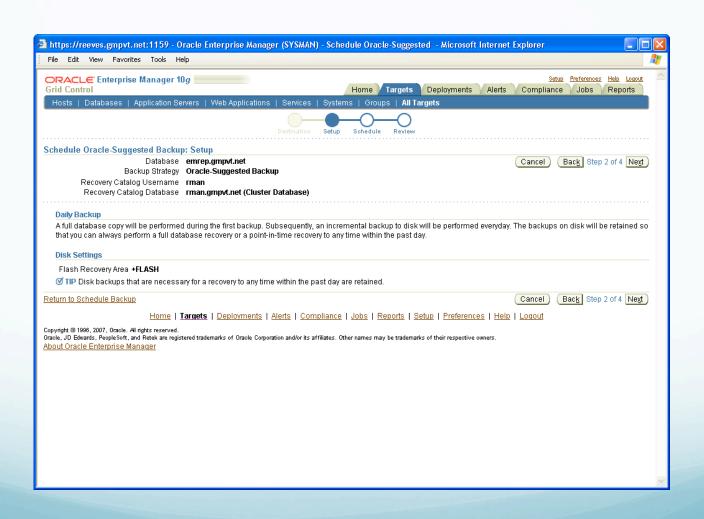
### GC Backup Methods: Advantages/Disadvantages

Advantage	Oracle- Suggest ed	Customiz ed	RMAN Script Job
Automated	X	X	
Wizard UI	X	X	
All backup types (hot/cold, full/incremental, whole/partial		X	X
Can override Backup Settings		X	Χ
Script is customizable		X	X
Schedule is customizable		X	Χ
Notification of backup job status			Χ
Can submit against multiple databases			Χ

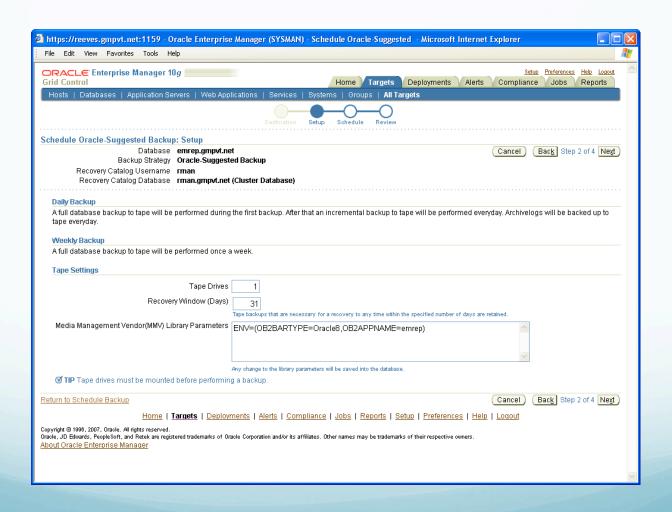
### Oracle-Suggested Backup: Variations

- Disk: daily incrementally updated
- Tape: daily cumulative incremental
- Both disk & tape:
  - Disk: daily incrementally updated
  - Tape:
    - Weekly full
    - Daily:
      - None: don't use if backup disks aren't redundant
      - Archivelogs: test RTO because doesn't do incremental tape backups
      - Archivelogs and the Incremental Backup: consumes less tape
      - Archivelogs and the Full Database Copy: best option

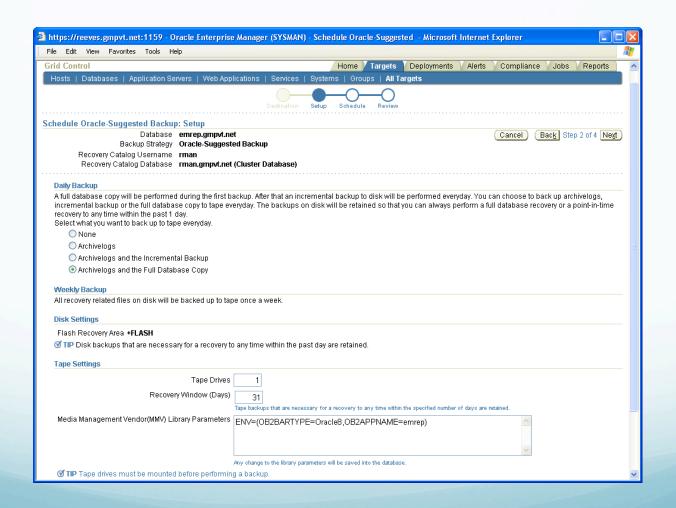
## Oracle-Suggested Backup: Disk



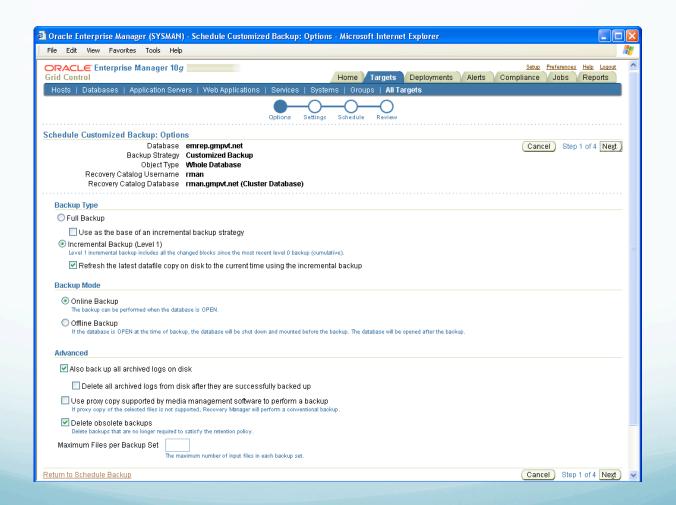
# Oracle-Suggested Backup: Tape



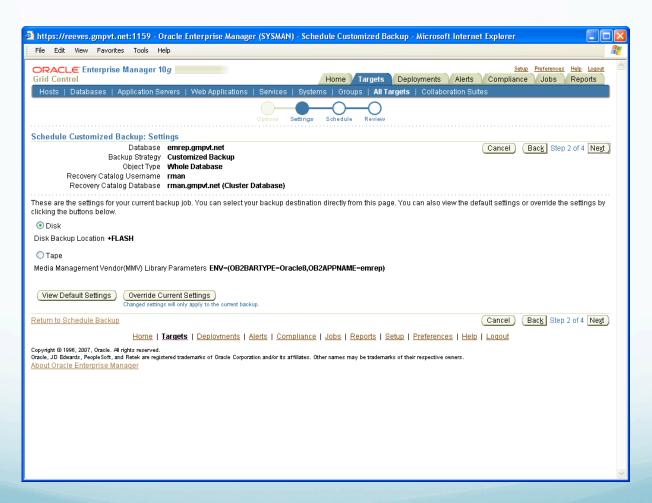
# Oracle-Suggested Backup: Both Disk and Tape



### Customized Backup Strategy - 1



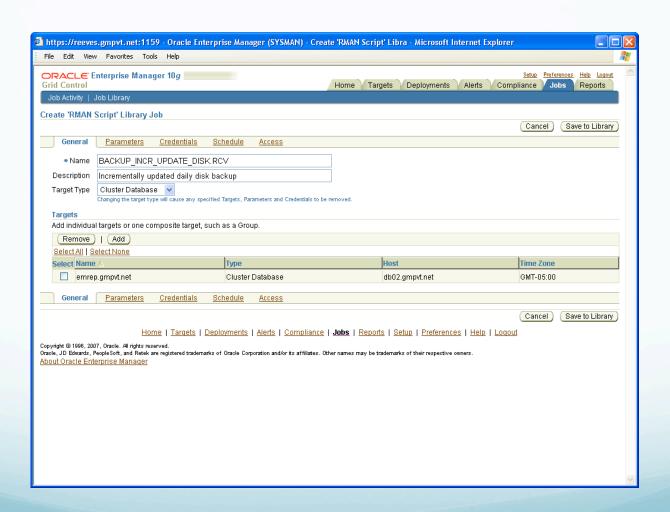
### Customized Backup Strategy - 2



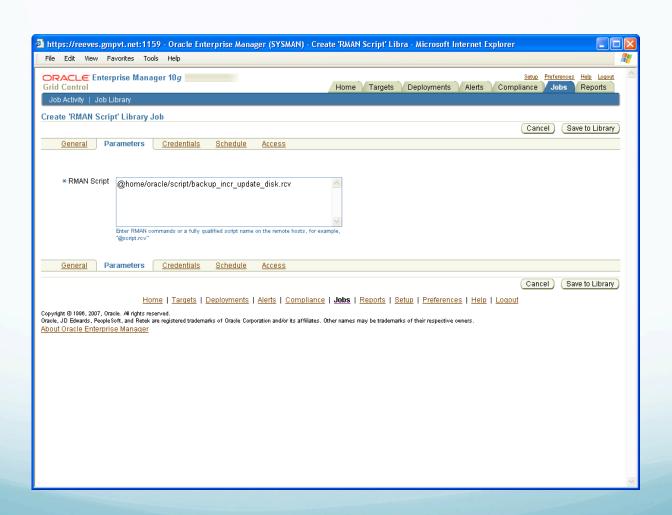
### Customized Backup Strategy - 3



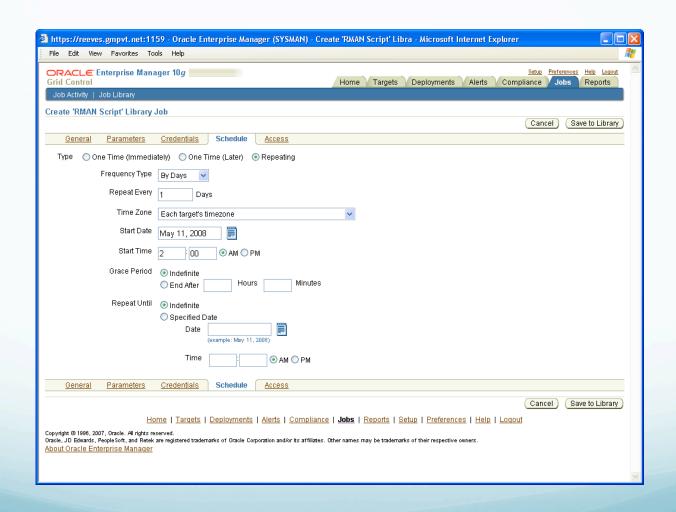
### RMAN Script Job: General



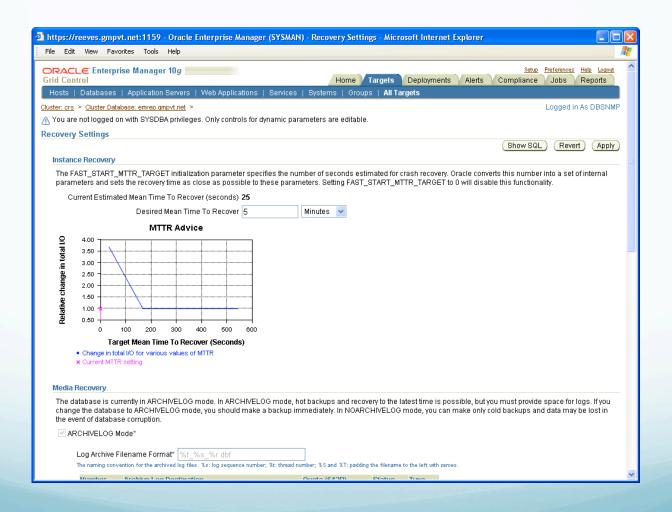
# RMAN Script Job: Parameters



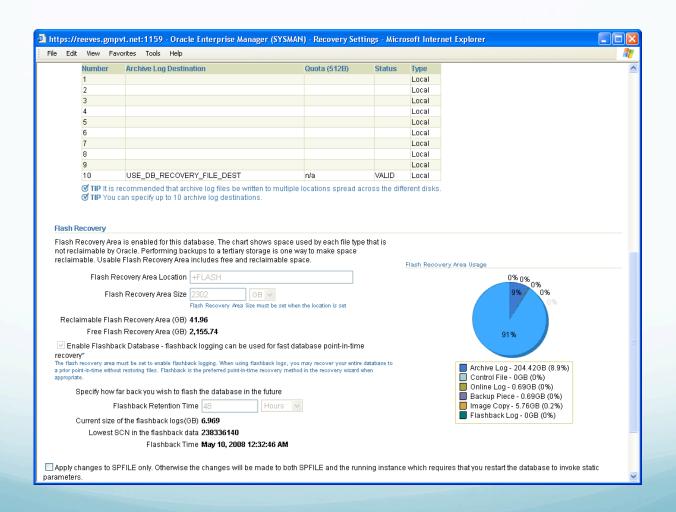
### RMAN Script Job: Schedule



### OMR Database Recovery Settings - 1



### OMR Database Recovery Settings - 2



## GC Complete Recovery Procedure

- 1. Shutdown OMS: opmnctl stopall
- 2. Completely restore/recover OMR Database
  - Flashback Database
  - RMAN

```
STARTUP MOUNT;
RESTORE DATABASE;
RECOVER DATABASE;
ALTER DATABASE OPEN;
```

- 3. Restart OMS: opmnctl startall
- 4. Test Agents: emctl upload

## GC Incomplete Recovery Procedure

- Shutdown OMS: opmnctl stopall
- Incompletely recover OMR Database
  - Flashback Database
  - DBPITR
- Restart OMS: opmnctl startall
- Reset Agents

### Reset Agents: Summary

- Needed when recovering a GC component from backup to an earlier state
  - After incomplete DB recovery
  - When OMS recv dir not on redundant storage
  - When Agent emd dir not on redundant storage
- Process is to manually remove Agent files to force metric re-evaluation on host
- Not the same as clean starting an Agent (to point Agent to another OMS and/or Repository)

### Reset Agent Procedure

- 1. emctl upload (if command fails, continue)
- 2. emctl stop agent
- 3. cd \$AGENT\_HOME/sysman/emd
- 4. rm agntstmp.txt lastupld.xml
- 5. rm state/\* upload/\*
- 6. emctl start agent
- 7. emctl upload

#### Restore OMS Procedure

- Create full blackout of all Agent hosts uploading specifically to failed OMS
- 2. Stop/kill remaining OMS and chain-installed Agent processes
- 3. Restore backup of OMS and chain-installed Agent homes
- 4. If not using shared receive directory, remove all files under \$OMS\_HOME/sysman/recv/
- 5. Reset Agents not able to upload to OMS
- 6. Start OMS: opmnctl startall
- 7. Manually upload Agents: emctl upload
- 8. Stop full blackout of Agent hosts

### Restore Agent Procedure

- 1. Stop/kill remaining Agent processes
- 2. Restore backup of Agent home
- 3. Reset Agent

#### **GC** Installation

- Architecture
  - Grid Computing infrastructure
  - GC topology
  - Data flow between components
  - Grid/DB/AS Control
- Infrastructure design
- HA/DR recommendations

#### **GC** Configuration

- Notification rules
- Agent configuration
  - EM CLI
  - Enable multi-inventory support
  - Enable notification if GC goes down
- Metric tuning
  - Jobs
    - Compile invalid objects
    - Purge temporary directories
  - UDMs
    - List blocking lock activity
    - Identify GC tables to rebuild
- B&R
  - Backup procedures, recommendations, settings, methods (Oracle-Suggested/Custom strategies, RMAN Script Job)
  - Recovery OMR Database (settings, complete, incomplete), reset Agents, OMS, Agent

